

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 03<sup>rd</sup> day of October' 2024**  
**C.G.No.38/2024-25/Nellore Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. Y. Venkatesh, D.No. 8-4-1,  
GNT Road, Opp. Rain Park Hotel, Sullurpet,  
Nellore District.

Complainant

***AND***

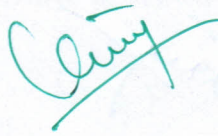
1. Dy. Executive Engineer/O/Sullurpet
2. Executive Engineer/O/Naidupet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

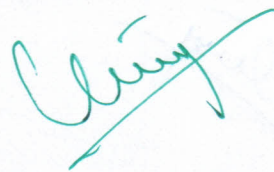
**ORDER**

01. The complainant filed the complaint during Vidyut Adalat conducted at Sullurpet on 21.06.2024 stating that at GNT Road, Sullurpet they



are facing low voltage problem and requested for rectification of the same.

02. The said complaint was registered as C.G.No.38/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they inspected the premises of the complainant on 22.06.2024 and noticed that the house of the complainant is located at tail end of the LT feeder from the existing DTR and to rectify the low voltage problem in the premises of the complainant, an additional DTR is to be erected and accordingly they prepared the estimate and obtained sanction and they would complete the work within a month.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents erected an additional DTR and resolved the low voltage problem and they also submitted compliance report. The complainant issued letter of satisfaction reporting that an additional DTR was erected and their low voltage problem was solved and he also admitted that copy of the satisfaction letter produced by the respondents was issued by him and requested to close the complaint as the purpose is served. Since the grievance

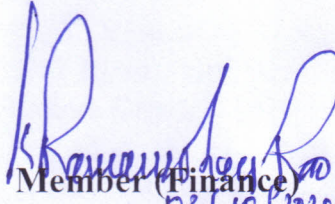


of the complainant is redressed, the complaint is closed, as the purpose is served. There is no order as to costs.

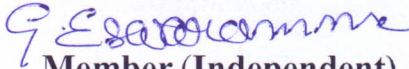
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03<sup>rd</sup> day of October'2024.

  
CHAIRPERSON

  
Member (Finance)  
03/10/2024  
Documents marked

  
Member (Technical)

  
Member (Independent)

For the complainant: Nil

For the respondents: Nil

Copy to the

**Complainant and All the Respondents**

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

